# IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF TEXAS FORT WORTH DIVISION

KEITH ALEX,	§	
	§	
Plaintiff,	§	
	§	
v.	§	No. 4:15-cv-730
	§	
WELLS FARGO BANK, N.A.,	§	
	§	
Defendant.	§	

## **PLAINTIFF'S COMPLAINT**

KEITH ALEX (Plaintiff), through his attorneys, KROHN & MOSS, LTD., alleges the following against WELLS FARGO BANK, N.A. (Defendant):

#### <u>INTRODUCTION</u>

1. Plaintiff's Complaint is based on Telephone Consumer Protection Act, 28 U.S.C. § 227 *et seq.* (TCPA).

#### JURISDICTION AND VENUE

- 2. Jurisdiction of this Court over Plaintiff's Complaint arises pursuant to 28 U.S.C. § 1331.
- 3. Because Defendant conducts business in the State of Texas, personal jurisdiction is established.
  - 4. Venue is proper pursuant to 28 U.S.C. 1391(b)(2).

#### **PARTIES**

- 5. Plaintiff is a natural person who resides in Fort Worth, Texas.
- 6. Plaintiff is informed, believes, and thereon alleges, that Defendant is a national company with a business office in San Francisco, California.
  - 7. Defendant acted through its agents, employees, officers, members, directors, heirs,

successors, assigns, principals, trustees, sureties, subrogees, representatives, and insurers.

## **FACTUAL ALLEGATIONS**

- 8. In or around 2014, Defendant began constantly and consistently placing telephone calls to plaintiff in an attempt to collect a debt an alleged debt.
- 9. Defendant places telephone calls to Plaintiff on Plaintiff's cellular telephone at 682-444-84XX.
- 10. Defendant places telephone calls from numbers including, but not limited to, 877-647-8552 and 800-988-8019.
- 11. Per its prior business practices, each collection call placed by Defendant to Plaintiff was placed using an automatic telephone dialing system.
- 12. On several occasions, including in or around July of 2014, Plaintiff spoke to Defendant's representative and requested that Defendant cease placing calls to his cellular telephone.
- 13. Plaintiff revoked any consent, either explicitly or implicitly, to receive automated telephone calls from Defendant on his cellular telephone.
- 14. Despite Plaintiff's request to cease, Defendant placed at least one hundred and ninety-seven (197) collection calls to Plaintiff.

#### **COUNT I**

### DEFENDANT VIOLATED THE TELEPHONE CONSUMER PROTECTION ACT

- 15. Defendant's actions alleged *supra* constitute numerous negligent violations of the TCPA, entitling Plaintiff to an award of \$500.00 in statutory damages for each and every violation pursuant to 47 U.S.C. § 227(b)(3)(B).
- 16. Defendant's actions alleged *supra* constitute numerous and multiple knowing and/or willful violates of the TCPA, entitling Plaintiff to an award of \$1500.00 in statutory

damages for each and every violation pursuant to 47 U.S.C. § 227(b)(3)(B) and 47 U.S.C. § 227(b)(3)(C).

**WHEREFORE**, Plaintiff respectfully prays that judgment be entered against the Defendant for the following:

- 17. Statutory damages of \$500.00 for each and every negligent violation of the TCPA pursuant to 47 U.S.C. § (b)(3)(B);
- 18. Statutory damages of \$1500.00 for each and every knowing and/or willful violation of the TCPA pursuant to 47 U.S.C. § (b)(3)(b) and 47 U.S.C. § (b)(3)(C);
- 19. All court costs, witness fees and other fees incurred; and
- 20. Any other relief that this Honorable Court deems appropriate.

Dated: September 30, 2015 RESPECTFULLY SUBMITTED,

KROHN & MOSS, LTD.

By: <u>/s/ Ryan Lee</u>

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